



# Frequently Asked Questions

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## **WHAT TYPE OF MENUS ARE AVAILABLE FOR GROUP EVENTS?**

We have a variety of options to choose from including pre fixe packages that consist of signature and seasonal items.

To ensure you have a top notch culinary experience, your Event Director will discuss all available options with you. Please keep in mind when choosing items that substitutions may occur due to availability and seasonality.

## **WHAT IS A FOOD AND BEVERAGE MINIMUM?**

A food and beverage minimum goes toward the food and beverage spending for your event. If the minimum is not met, the remainder is considered a room charge. The minimum is based on the day of the week, time of year, and the space requested. This does not include tax, gratuity or 3% service charge.

## **WHAT IS THE DIFFERENCE BETWEEN A SERVICE CHARGE AND GRATUITY?**

A gratuity is the amount you decide to leave the team that executes your event. You may indicate that amount at the time you sign the agreement or at the end of the event and as always, gratuity is determined solely by you. The service charge pays for any associated operating costs.

## **WHEN DO I SUBMIT MY FOOD AND BEVERAGE SELECTIONS?**

In order to deliver extraordinary care to your group, kindly submit food and beverage selections to your Event Director one week prior to the event.

This will help ensure product is ordered and delivered on time.





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## **WHEN DO I PROVIDE THE FINAL GUEST COUNT?**

Please share your final guest count three days prior to your event.

## **WHAT HAPPENS IF I CANCEL MY EVENT?**

We understand that life happens and you may have to change your plans. If you cancel at least 72 hour prior to your event there will be no fee. Within 72 hours there is a 30% food and beverage minimum charge.

## **ARE DECORATIONS ALLOWED?**

We love when guests add their own special touches to their event! Centerpieces, balloons, table runners, etc are all great ways to customize the space. We only ask that you do not bring anything that may stick around longer than your event. These include confetti, glitter, adhesives, etc.

## **HOW DOES PAYMENT WORK?**

Final payment is due at the end of your event. The total cost will include food, beverages, sales tax, service charge and gratuity.

